



WESTBURY GROUP PRACTICE

www.westburygp.co.uk

f - @WestburyGP

White Horse Health Centre

The White Horse Health Centre is located in Westbury and serves thousands of patients every day. The Health Centre offers patients routine appointments during extended hours.

| Day | Normal Hours | Extended Hours |
|-----------|---------------|----------------|
| Monday | 08:00 - 18:30 | None |
| Tuesday | 08:00 - 18:30 | 07:30 - 08:00 |
| Wednesday | 08:00 - 18:30 | 18:30 - 20:00 |
| Thursday | 08:00 - 18:30 | 18:30 - 20:00 |
| Friday | 08:00 - 18:30 | None |
| Weekends | Closed | None |

Telephone – 01373 828330

Fax – 01373 828331

Bratton Surgery

Bratton Surgery is situated in the village of Bratton. The Dispensary on site allows us to dispense prescription items to the local area. The Dispensary does not open until 09:00.

| Day | Morning Hours | Afternoon Hours |
|-----------|---------------|-----------------|
| Monday | 08:30 - 13:00 | Closed |
| Tuesday | 08:30 - 13:00 | 14:30 - 17:30 |
| Wednesday | Closed | 12:00 - 15:30 |
| Thursday | 08:30 - 13:00 | 14:30 - 17:30 |
| Friday | 08:30 - 13:00 | Closed |
| Weekends | Closed | Closed |

Telephone – 01380 831911

Fax – 01380 831915

Online Services

Patients can now access medical services online. You can register for this by bringing one photo ID and a separate proof of address to your surgery. Once you are registered, you will be able to order repeat medications, view test results and book appointments online.

Choose The Right Service

By making the right choice at the right time, you can get the best possible treatment through the NHS. If you're ever unsure where to go, call 111. The team at NHS 111 will ask you a series of questions to assess your symptoms and immediately direct you to the best medical care for you. The service is available 24 hours a day, 365 days a year.

Drop-In Phlebotomy Clinics (Blood Tests)

We've added Fridays to our Drop-In Phlebotomy Clinic at White Horse Health Centre to provide more flexibility for you, our patients. The drop-in clinics run as follows:

Tuesdays – 07.30 – 10:00 Wednesdays – 08:00 – 10:00
Thursdays – 08:00 – 10:00 Fridays – 08:00 – 10:00

This means, if you see a doctor between these times, and they request that you have a blood test, you will go to reception who will book you in. This will save you having to come back again on another day. We also offer a limited number of bookable appointments.

Results Service

Westbury Group Practice provide a results service to make it quicker for you to get your test results. Please telephone us and select option 2 to speak with the team. The results service is open 08:30 to 13:00 and 14:00 to 17:30 weekdays. If the team are unavailable, you can leave them an answerphone message or you can email your request to wccg.wgpreresults@nhs.net.

The team will endeavour to respond to you within two working days.

Please note that all tests have varying processing time, see the information below.

Urine & Blood Tests – 7 Working Days Faeces, Swab & Sputum Tests – 10 Working Days
X-Rays – 1-2 Weeks MRI Scans, CT Scans & Histology - 4-6 Weeks

Prescriptions Service

We are introducing Prescription Ordering Direct (POD) for our patients, providing an easy way to order repeat prescriptions that will also help to reduce the £2.7 million wasted on unused medication in Wiltshire each year. You can call and request your prescription from the comfort of your own home, removing the need to go in to your GP Surgery or Pharmacy.

Call 03001 236242 to speak to the POD, they're open weekdays, 09:00 to 17:00.

X-Ray Service

Salisbury District Hospital provide a walk-in X-Ray service two days per week for patients who have been referred by their GP. This means a patient could see their GP 09:00 Monday morning, and have their X-Ray completed by midday. The service runs between 09:00 to 12:30 and 13:30 to 16:30, Mondays and Wednesdays in the dedicated suite at the White Horse Health Centre. Please attend reception with your referral form on arrival so that they can inform the Radiographers that you are here.

No Worries Clinics

No Worries practices offer anyone under 25 contraception and advice on sexual health. From the 01/11/2017, this will no longer be a drop-in service. The criteria for this is:

An appointment within 24 Hours for pregnancy testing.

An appointment within 24 hours for emergency contraception.

An appointment within 48 hours for a positive chlamydia result.

If you require sexual health advice, this will also be by appointment.
