WGP Patient Participation Group Update - June 2020

Review of the Minutes of the last meeting held on 25th. February 2020 (AGM) and matters arising.

The Minutes were circulated and no amendments were received. The Minutes have been published on the WGP website and in the Waiting Rooms.

Many thanks to all the members who either made cakes, helped at the Cake Sale or both on 4th. March. Your help was very gratefully received. I passed on our money from fundraising and sponsorship to Mark and Zac to send to Dorothy House. On the actual day, Zac, his son and two friends ran the Half Marathon in Bath and Mark and his wife ran the equivalent distance at home.

SC in collaboration with DB did write a piece for the White Horse News. However, before we could submit it, lockdown occurred and the paper was no longer published. We will look at it again once the future development of the PPG and the ending of lockdown is clearer.

The joint PPG meeting with the Avenue PPG as part of the PCN on Tuesday, 5th. May was cancelled owing to the Coronavirus Pandemic.

Surgery Update

The surgery is a very different place at the moment! We are constantly reviewing and changing our policies and protocols to reflect current guidance and legislation. We are about to implement a one way system within the building as there appears to be a log jam at the new barrier at the front of the Health Centre. This will involve patients leaving the surgery via the side doors rather than back out through the main entrance. We are trying to streamline these systems to alleviate these log jams and to get patient flow easing within the building. Once finalized, we will be sharing via text, email and on Facebook. For those who do not have access to any of the above, the process will be clearly explained when you attend the practice.

Our systems have inevitably changed, but we intend to continue with mainly telephone and video consultations even after Covid-19 is over as we have found this to be an effective and efficient way for us to work.

We have had some staff absence during the pandemic which has had an impact on the team. The team has been incredible with everyone who was able to and not isolating or shielding really rolling up their sleeves and getting involved. It has been a truly unique time, but the team has taken it well and carried on with a really positive attitude and I am really proud of the whole team.

In terms of personnel changes, we have had a few. Dr. Sangster has returned from Maternity leave and has slotted back into the team seamlessly. We are really pleased to have her back. In the past 2 months, Dr. Anna and Dr. Stoneley have left the practice. Dr. Anna has taken a salaried post at a practice nearer her home but still provides a locum for us on Mondays. The good news is we have 3 new GPs starting with us over the next 3 months. Dr. Ward has a special interest in Cardiology and is an all-round great GP. Dr. Johnson has an interest in Dermatology and Dr. Jessop has an interest in Older people.

We look forward to welcoming them in the coming weeks / months. Until then, Dr. Gumbley will continue his invaluable locum work for us.

Most of our team are back but for a few shielding staff and we look forward to seeing them all back in the coming weeks as well.

A.O.B.

• If anyone has any ideas on how we could develop further contact between members or with WGP please let SC know.

• Please ring or email SC with any other matters that you would like raised under A.O.B.

Date of Next Meeting: Your guess is as good as mine!!!